# **Juan Millan**

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Portfolio: www.1millan.com

## **Experience**

July 2022 - Present

# Remote

# **Figment**

## **Principal Product Designer**

- Designing engaging dashboards, transaction user flows, and illuminating data visualizations for a FinTech-Crypto SaaS product that helps financial institutions invest and earn reward interests.
- Leading the design process end-to-end from discovery to delivery, including: strategy, research, concepts to high fidelity prototyping.
- Partner closely with engineering, product, and data analyst to learn customer needs and solve them through engaging digital experiences that meet
   Figment business goals.

Jan 2022 – July 2022

#### Remote

# **Beachbody**

## **Lead Product Designer- Growth & Commerce**

- Led design thinking to develop the highest impact growth opportunities for health & fitness e-commerce experiences at teambeachbody.com.
- Partnered with Product Management and Engineering to research, design, and test the purchase flow to boost Beachbody subsciption sales.
- Contribute to design strategy and present ideas to leadership and executives.
- Mentored mid-level designers to help develop their skills and become more confident, holistic thinking leaders.

Jan 2019 - Dec 2021

# **Openfit**

Remote

#### **Lead Product Designer**

- Partnered with Product Managers and Tech Leads to bring innovation to a health & fitness app—using gaming techniques across mobile and web to improve user engagement and help customers reach their fitness goals.
- Produced designs, research, and A/B tested features that include personalized homepage, community public view profile, and gamification through workout badges and streaks.
- Led several impactful designs for Openfit's logged out and logged in experiences. Partnered with product managers to run A/B tests to boost acquisition, improve retention, and increase revenue.
- Ran a successful cancel prevention flow test across web and mobile app.
   Reducing churn by 33%.
- Optimized and improved myxfitness.com (fitness bike brand) purchase flow conversion rates by 50%.

#### Mar 2016 - Dec 2018

# **Beachbody**

Santa Monica, CA

# Sr. Digital Art Director (UX/UI)

- UX and art direction responsibilities.
- Collaborated with product managers to define product requirements.
- Designed the visual language for Beachbody's digital and nutritional products including web and mobile apps.
- · Worked with engineers at every phase of project development.

#### Oct 2010 - Feb 2016

# **Kern Agency**

Woodland Hills, CA

## Senior Art Director (UX/UI)

 Responsible for UX and visual design on CRM, B2B and B2C on-line marketing initiatives for clients including DIRECTV, AT&T, HBO, American Express, Adobe, and T-Mobile.

## May 2006 - Aug 2010

# **GREY**

Burbank, CA

## **Art Director (UX/UI)**

• UX and art direction for on-line acquisition campaigns for clients such as: Princess Cruses, Cunard, Adobe, and Electronic Arts.

## **Education**

## California State University, Long Beach

**BFA** in Visual Communications

## **Skills**

# Research

# Design

Quantitative & Qualitative Informational Architecture
User Survey & Interviews Wireframing
Competitive Analysis Lo/Hi-Fidelity
Persona Development Design Systems

User Flows Color Theory & Typography

Teams Interaction Design
Data Visualization
Prototyping

Growth
e-Commerce
Engagement & Retention
Community & Gamification

Tototyping
Usability Testing
Story Telling
Figma

Mobile App (iOS & Android)

Responsive Web

Adobe Creative Suite

Sketch, Zeplin, and Invision